

# Visiting Our Veterinary Clinic

Please follow these instructions for the safety and well-being of our staff and our clients.



## Appointments Only

Please phone ahead for all appointments so that we can keep the number of clients waiting to a minimum.



## Are You Self-Isolating?

If you are unwell or have recently travelled from overseas or interstate please do not enter the clinic!



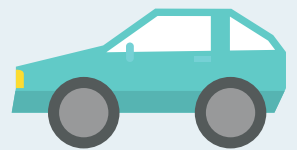
## Phone & Video Consultations

We have the ability to perform some consultations via video or phone. Please contact us for an appointment.



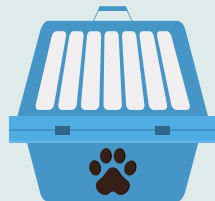
## Phone Us From Your Car

Instead of checking in at reception we ask that you please remain in your car and phone our reception for further instructions.



## Carpark Concierge

One of our team members will safely transfer your pet into and out of the clinic while you remain in your car.



## Home Deliveries

We are available to deliver food and medications as required within our locality.

Please contact our friendly reception team to confirm your order and to process payment over the phone.



## Cashless Payments

We ask that all payments are carried out via credit card instead of with cash.



We're here to help.  
Please call us if you have any questions or concerns.

